



# Security Solutions

The changing nature of the threats your business faces means you always have to be on alert. It's not enough to simply install a security solution—you need to be able to constantly monitor it for signs of trouble and keep it current with the latest software and patches. ViaWest Security Solutions give you the security expertise and around-the-clock support you need to ensure the safety of your mission-critical applications and data. Rather than pay to keep dedicated security professionals on staff, you can rely on us to design, implement, and manage the security services that make sense for your business and your budget.

## Security expertise you can count on

Security requires specialized knowledge. That's why our security engineers work hard to keep up with the latest developments in the industry. Their knowledge and experience enables us to offer solutions that provide you with industry-leading technology and on-site security expertise.

## Start with a secure foundation

The best security solutions will be useless if you are unable to keep your equipment safe. With ViaWest, you can gain peace of mind knowing that your IT assets are always secure in our data centers. Dual-token authentication limits entry into the data center to customers with picture ID card keys and PIN codes. An intercom system and multiple video surveillance cameras ensure that every person who enters is authorized. And inside the facility, your equipment is kept secure inside individually locking cabinets and cages.

Our onsite network operations centers (NOCs) are fully staffed 24x7x365 with trained engineers who monitor your equipment and your ViaWest services, ensuring the ongoing availability of your applications and data. Should signs of a potential breach of security with your systems occur, a ViaWest engineer will be on hand to assess and respond to the situation.

### BENEFITS

- > Protect your critical business applications and data with multiple levels of security.
- > Instead of employing your own security experts, save money by depending upon ViaWest for your security needs.
- > Leverage industry-leading technology and expertise to keep your data and applications secure.
- > Take advantage of onsite security support provided by ViaWest engineers, available 24x7x365.



## A full range of security services

ViaWest offers a range of managed and professional security services to provide you with multiple layers of security that will protect your applications and data. We will work with you to design the right security solution for your business, implement it, and then provide you with full-time support.

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### Managed Firewall

Custom firewall solutions designed to protect your business applications around the clock.

- Available on two platforms: Nokia/Check Point and NetScreen/Juniper
- On-site monitoring 24x7x365
- Technical support by security engineers
- Firewall patch trained updates
- Optional firewall log review
- Network address translation
- Regular security updates

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### Intrusion Detection

A cost-effective program designed to help you manage the complex process of detecting and preventing intrusion. ViaWest Intrusion Detection Solutions cover three stages: discovery and deployment, response planning, and ongoing monitoring.

- Two offerings are available: host-based and network-based
- Alert signature and system management, including regular attack signature updates
- Device configuration, testing, and tuning
- 24x7x365 monitoring and alerting
- Access to web-based event logs

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### Vulnerability Assessment

We partner with TrustWave, the Internet security experts, to perform a comprehensive review of known system vulnerabilities against your operating system, networking equipment, services, and applications. This will give you the information you need to make important decisions about what security measures you need to take.

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### Security Policy Design

We work with security experts to help build, manage, and maintain a security policy for your business. With your security policy, we will have a roadmap for keeping your servers optimally configured, security patches updated, and your enterprise assets secure.

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### Managed VPN

We'll install and configure VPN tunnels that will allow you to access and manage your ViaWest-hosted applications and equipment.

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